

COMPANY DETAILS**Company Name:**

DBA (if applicable):

Country of Registration:

Telephone:

VAT/Tax ID/File Number:

Street Address:

City/Town:

State/Province:

Zip/Postal Code:

Country:

Postal Address (if different from above)

Street Address:

City/Town:

State/Province:

Zip/Postal Code:

Country:

COMPANY OWNERSHIP INFORMATION (If more than one Principal, please attach additional page(s))**Principal's Name:**

Title:

% of Ownership:

Home Address:

City/Town:

State/Province:

Zip/Postal Code:

Country:

Telephone:

Alt. Telephone:

Passport Number:

Nationality:

COMPANY CONTACT INFORMATION**Customer Service Contact:**

Telephone:

Alt. Telephone:

Email Address:

Fax Number:

Technical Contact:

Telephone:

Alt. Telephone:

Email Address:

Fax Number:

Hours of Operation:

After Hours:

REFERENCES (Please provide the Company Name, Contact, Address, and Phone No. of two (2) Business Credit References)

Reference 1 Company Name: **Email:**

Contact: **Relationship:** **Telephone:**

Address:

Reference 2 Company Name: **Email:**

Contact: **Relationship:** **Telephone:**

Address:

ACCOUNT PROFILE

Is your company involved in any of the following?

Check all applicable

- | | | |
|---|---------------------------|--------------------------|
| E-Wallets | <input type="radio"/> Yes | <input type="radio"/> No |
| Adult Entertainment Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Adult Lifestyle Products | <input type="radio"/> Yes | <input type="radio"/> No |
| Travel Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Software Download Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Online Registrations or Memberships | <input type="radio"/> Yes | <input type="radio"/> No |
| E-Books or Online Report Products | <input type="radio"/> Yes | <input type="radio"/> No |
| Pharmaceutical Products (brand name) | <input type="radio"/> Yes | <input type="radio"/> No |
| Pharmaceutical Products (generic) | <input type="radio"/> Yes | <input type="radio"/> No |
| Mail Order Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Telemarketing Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Other Non-Tangible Products or Services | <input type="radio"/> Yes | <input type="radio"/> No |
| Tangible Products | <input type="radio"/> Yes | <input type="radio"/> No |

CURRENT PROCESSING

Check one in each column

Are you processing now or have you ever processed credit card transactions before? ☐ Yes ☐ No

Will your existing merchant account(s) remain open? ☐ Yes ☐ No

Have you ever had a processing relationship terminated? (If yes, please explain in detail on separate sheet.) ☐ Yes ☐ No

How long have you been in business? Start up? ☐ Yes ☐ No Number of years:

Current Total Annual Income: \$ Number of Employees: F/T

Name of current processor(s): Number of Employees: P/T

Reason for applying for this account:

PROCESSING AMOUNT REQUESTED

Projected monthly processing volume: \$ Visa % MC % ACH %

Projected number of transactions per month: Average ticket: \$

CURRENCY OPTIONS

Please check the currency or currencies in which your products and/or services are sold:

☐ Euro ☐ USD ☐ British Pound ☐ Swiss Franc ☐ Other:

GLOBAL DISTRIBUTION OF CUSTOMERS

(Enter % for all that apply)

Asia Pacific	% <input type="text"/>	EU	% <input type="text"/>
Caribbean & Latin America	% <input type="text"/>	Canada	% <input type="text"/>
Central & Europe (non EU), Middle East & Africa	% <input type="text"/>	USA	% <input type="text"/>

MERCHANT MARKETING AND SALES METHOD

(Enter % for all that apply)

How do you offer your products/services?

How do you receive your customer's orders?

Internet	% <input type="text"/>	Internet/SSL	% <input type="text"/>
Direct mail/telemarketing	% <input type="text"/>	Mail order/telephone order	% <input type="text"/>

PROCESSING METHODS ACCEPTED

Please check the type(s) of payment methods that you would like to be validated.

☐ VISA ☐ MasterCard ☐ * Diners Club ☐ * Amex ☐ * JCB ☐ * ACH ☐ Other:

* Note: The validation of these cards may not be available with all acquiring banks. It is the merchant's responsibility to obtain their own account from the issuers of these cards.

PRODUCTS, SERVICES, AND WEBSITE INFORMATION

Please provide a detailed description of the goods and/or services you offer. Specifically, what is the cardholder paying for and what do they receive?

Is this product/service fulfilled at the time of the sale? ☐ Yes ☐ No

If no, please state the turnaround time from order to dispatch.

Does your company fulfill the orders directly? ☐ Yes ☐ No

If no, please provide fulfillment company details below:

Company Name:

Address: Telephone:

Contact Name: Email Address:

PLEASE DESCRIBE ALL FRAUD PREVENTION MEASURES THAT YOU UTILIZE:

CUSTOMER INFORMATION SECURITY STANDARDS

Check one in each column

- | | | |
|--|---------------------------|--------------------------|
| 1. Does your company store credit card data? | <input type="radio"/> Yes | <input type="radio"/> No |
| 2. Is your company AIS (Account Information Security) or CISP (Cardholder Information Security Program and SDP (Site Data Protection) program compliant? | <input type="radio"/> Yes | <input type="radio"/> No |

URL REQUIREMENTS

Check one in each column

- | | | |
|--|---------------------------|--------------------------|
| 1. The Company's name is clearly identifiable to the customer? | <input type="radio"/> Yes | <input type="radio"/> No |
| 2. The address of the Company is present on the web site(s). | <input type="radio"/> Yes | <input type="radio"/> No |
| 3. You ask for the cardholder's address and phone number. | <input type="radio"/> Yes | <input type="radio"/> No |
| 4. CW2 required. | <input type="radio"/> Yes | <input type="radio"/> No |
| 5. All products comply with the same MCC code. | <input type="radio"/> Yes | <input type="radio"/> No |
| 6. The transaction currency and price of all products is clearly displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 7. Shipping and handling charges are clearly displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 8. A statement of estimated fulfillment time of contract is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 9. A statement regarding the security of the transaction is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 10. A procedure regarding the return of goods is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 11. Your Confidentiality and/or Privacy Policy is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 12. Information regarding the law in each jurisdiction is provided for the customer. | <input type="radio"/> Yes | <input type="radio"/> No |
| 13. A statement regarding your company's shipping policy is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 14. Your website(s) display the VISA and MASTERCARD logos. | <input type="radio"/> Yes | <input type="radio"/> No |
| 15. The descriptor (as it will appear on the customer's statement) is displayed. | <input type="radio"/> Yes | <input type="radio"/> No |
| 16. Company contact details for Customer Support are clearly displayed. | <input type="radio"/> Yes | <input type="radio"/> No |

MEMBERSHIP OR SUBSCRIPTION BASED WEBSITES/PRODUCTS

a) NON-RECURRING FEES FOR SUBSCRIPTIONS/SERVICES/MEMBERSHIPS/PRODUCTS

Two (2) months:	\$	<input type="text"/>
Three (3) months:	\$	<input type="text"/>
Other: <input type="text"/>	\$	<input type="text"/>

b) RECURRING FEES FOR SUBSCRIPTIONS/SERVICES/MEMBERSHIPS/PRODUCTS

Introductory trial for <input type="text"/> days	\$	<input type="text"/>
Recurring every <input type="text"/> days	\$	<input type="text"/>
Recurring (quarterly, annually, etc) <input type="text"/>	\$	<input type="text"/>

WEBSITE CONTENT

1. Does the website carry a warning for minors? ☐ Yes ☐ No
2. Does the website have pop-ups? Cross-promotions? ☐ Yes ☐ No

PLEASE LIST ALL URL's

LOGIN -- You MUST provide a non-expiring "USER ID" and "PASSWORD" for your website(s).

USER ID

PASSWORD

Descriptor requested*:

* Descriptor MUST start with a customer service toll-free number. Following the number, applicant can place a desired URL, which must include the 'www'. Descriptor is subject to a review and approval process.

BANK INFORMATION

Bank Name:

BID (Bank Identifier Code):

Bank Sort Code/Swift/iBan:

Account Holder:

Account Number:

Bank Contact:

Contact Telephone:

CURRENCY PREFERENCE FOR SETTLEMENTS

Please check the currency in which you would like to receive your settlements.

☐ Euro ☐ USD ☐ British Pound ☐ Swiss Franc ☐ Other:**IMPORTANT! Please email, fax, or mail the following documents with this application:****NOTE: Your application will not be processed without the documents/information listed below:**

- * Attach corporate documents or equivalent for country where incorporated.
- * Clear explanation of goods/services provided with price points if not clearly stated on website.
- * State preferred billing method - pre-auth or instant charge. Note: if free trial offered, you will only be given pre-auth.
- * Most recent 6 months of processing statements. If processing statements are not available, provide explanation.
- * Shipping policy and refund/cancellation policy.
- * Utility bill showing name and home address on all principals (owners).
- * Voided check from depository account OR Letter of Good Standing on bank's letterhead.
- * Clear and legible copy of principal's passport OR a valid government issued photo ID showing signature.
- * Medical license and pharmacy license where medicine is fulfilled (where applicable).

SPECIFIC REPRESENTATIONS AND WARRANTIES

You represent and warrant at the time of this document and during the Term of this Agreement the following:

- You are not engaged in or affiliated with any businesses, products, or methods of selling other than those listed in this Application.
- No owner with voting control of the company, or with more than 5% of the shares, nor any signer of this agreement or senior officer of your organization, has been charged, arrested, or convicted within the last five years of any criminal activity.
- This Agreement violates no law, nor is it in conflict with any other agreement to which you are subject.
- The products or services you will sell and submit for processing under this Agreement are not illegal services within your jurisdiction.
- There is no action, litigation, or proceeding pending, or to your knowledge threatened, which if decided adversely would impair your ability to carry on your business substantially as now conducted or which would adversely affect your financial condition or operations.
- You have never entered into an agreement with a third party to perform credit or debit card processing services, which has been terminated by that third party, other than as identified in the Application.
- You have never entered into an agreement with a processor, bank or gateway to perform credit or debit card processing services, which has been terminated by that processor, bank or gateway, other than as identified in the Application.
- All intended transactions are bona fide. No transaction involves the use of a card for any purpose other than the purchase of goods or services from you.
- You have provided all information accurately and without omissions or misleading statements and you have not withheld any information that, if known to recipient, would influence recipient's decision to enter into this Agreement.

Important Notice before Signing This Application

The signer hereby authorizes the recipient to verify any information provided herein by the Applicant in response to the questions contained in this document and all exhibits and supporting documents provided. Recipient is authorized to use personal information provided to obtain credit reports from authorized credit reporting agencies. Investigations, consumer credit reports, and reference checking, or other reasonable and legal means of investigation, may require verification by third parties to confirm information provided by Applicant and Applicant hereby authorizes the recipient to undertake such verifications without further notice to the Applicant. The results of such investigation remain the sole property of the recipient.

Warranties of Signing Party

The signing party below warrants that each of the principal owners, who collectively have majority voting control of shareholdings of the merchant company, and the Chief Executive Officer or Managing Director of the merchant company have reviewed the responses in this Application and its exhibits and supporting documents and have found no erroneous or misleading information. The signing party hereby makes the above warranties on all pages and documents submitted and in all oral statements and attests the information provided in and submitted with this application is accurate to the best of his or her knowledge as of the date of signature.

Application attested by (Authorized Signer): **X**

Applicant's Printed Name:

Authorized Signer's Title:

Date: